

BUSINESS CONTRACT SUMMARY

This summarises the key contractual provisions for business customers under O2's General Conditions for Business Customers.

1. Charges

- You must pay Charges for your calls and monthly subscription every month by the date on your bill.
- We may charge interest on any overdue Charges.
- We may require you to pay a deposit.
- If you are a business customer on a Small Biz Tariff and your Agreement started:
 - Before 25th March 2021, your Rental Charges will increase by the RPI Rate of Inflation announced every February. You will see the increase on your April bill onwards;
 - Between 25th March 2021 and 08th January 2025, your Rental Charges will increase annually by the RPI Rate of Inflation announced every February, plus 3.9%. You will see this increase on your April bill onwards. If the RPI Rate of Inflation is equal to or less than zero your Rental Charges will increase by 3.9% only.
 - On or after 9th January 2025, your Rental Charges will increase annually by £1.50 (excl. VAT) every April bill. (also referred to as Annual Price Increase).
- If you are a business customer on a Business Tariff, your Rental Charges will increase by the RPI rate of inflation announced every February. If the February RPI Rate is equal to or less than zero your Rental Charges will stay the same. You will see this increase on your April bill onwards.
- We may increase our other prices from time to time.

2. Minimum Contract Term (excludes certain SIM only)

A Minimum Period applies in respect of the length of time each SIM Card remains connected. You are free to cancel this Agreement at any time on 30 days' notice, however, if cancellation takes effect during the Minimum Period, you will be liable to pay the Termination Fee calculated in accordance with the Contract.

3. Use of Service

Service is not available everywhere in the UK. All services are subject to network coverage. Service is not fault free and may be impaired by atmospheric, geographic or other conditions. Details are in paragraph 4 of the Contract.

4. Your responsibilities – We may terminate your contract if you:

- Fail to pay any of the Charges due.
- If we have reasonable cause to believe the Service is being used fraudulently, in a manner which damages O2's reputation, in connection with a criminal offence or to cause annoyance.

- Are subject of a bankruptcy order, become insolvent or go into liquidation.

Full terms and condition can be found [here](#)